



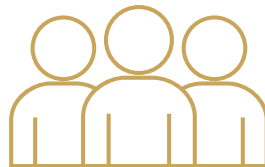
COVID-19 Charter

We are committed to ensuring that our premises continue to be a 'Safe place to work, stay and visit'. The health, safety and well-being of all of our employees, guests and third-party visitors is, as always, our utmost priority.

As we adapt our operations to control the spread of COVID-19 we make the following commitment to all so that when you're ready to travel again, we'll be ready to welcome you.



- Enhanced frequency of cleaning and sanitising regimes across all departments and bedrooms with particular focus on hand contact points
- Provision of additional hand sanitising stations throughout the business
- Disinfectant wipes are available to all guests at reception



- All staff have received COVID-19 awareness training
- All staff have signed a daily health declaration and undertake a daily temperature check prior to commencing work
- All staff are provided with their own personal hand sanitising gel
- There is enhanced provision and access to Personal Protective Equipment (PPE) where appropriate



- Every hotel will receive an independent third-party assessment by Environmental Health Professionals to verify COVID-19 standards are fully implemented

