



## Our Sustainability Policy

*The Duke of Cornwall has since its opening been an icon of Plymouth's landscape. It has provided our guests with enjoyment and special memories over its 160 years of trading. We recognise as a company that we must strive to ensure we uphold our standards and commitment to our guests, whilst at the same time ensure we act responsibly towards the environment and sustainability. These are important to us as they are to our customers, ensuring we move to reduce our impact on the environment and support initiatives to better ourselves to reduce waste and the subsequent impact. We aim to encourage ourselves and our guests to join us on this journey to do better, be better and think more about our environment and its future.*

The Duke of Cornwall Hotel cares about our community, our guests, and our planet. We understand the need to protect our natural environment and limit the day-to-day impact of our actions. We aim to follow and champion good sustainability practices, to reduce the environmental impacts of our activities and to give something back to our community and the environment by:

- Complying with all relevant environmental regulations and legislation.
- Reducing our consumption of resources including energy, water, and other raw materials, and improving the efficient use of the any resources we do consume.
- Ensuring the environmental, social, and ethical impacts of the goods and services we buy are considered.
- Working with our suppliers to reduce the impact of our supply chain and to encourage them to develop environmental best practice.
- Managing waste generated from our business and actively seeking waste minimisation, re-use, recovery, and recycling opportunities in accordance with the waste hierarchy.
- Regularly reviewing the impact of our business activities on the environment, local community, and wider society.
- Measuring and taking action to reduce the greenhouse gas emissions associated with our business activities.
- Supporting social and environmental projects and initiatives within our community or in wider society.

Signed:

*Peter Adams*

Reviewed: October 2022

This policy will be reviewed regularly to evaluate its continued relevance and to monitor our progress.



## Responsible Visitor Charter

*How you can help save the planet!!*

Here at **The Duke** we are working hard to be as green and sustainable as possible, but we need your help. We can all reduce our impact on the environment by making choices. As a visitor you have a very important role to play in helping the Southwest conserve its natural assets and become a more sustainable destination.

Here are some ideas on how you can help while you are with us:

1. **Conserve Energy** – reduce energy by switching off lights and closing windows if heating is on. The Energy Saving Trust provides information on what you can do while with us and at home. [www.est.org.uk](http://www.est.org.uk)
2. **Give the car a rest** – Leave the car behind, if only for a day. Walk, cycle or use public transport. Our staff will happily provide you with advice.
3. **Shop Local** – Use local products, they give you a flavour of the real Plymouth and help support local communities. We are fortunate to have some fantastic producers of food, drink and arts and crafts. Ask us about local markets or local and regional produce, pop by reception for a map of the local area.
4. **Reduce, Reuse, Recycle** – Try to avoid overly packaged goods and say no to that extra carrier bag. You can also support us in our efforts to recycle – please read our in-room info and use our recycling station on the first floor. [www.recyclenow.com](http://www.recyclenow.com)
5. **Be Water Wise** – Water is a precious resource and should be used wisely. Turn off the tap when brushing your teeth and adhere to towel policies or other water saving initiatives.
6. **Respect nature** – Help us to look after the landscape and wildlife by not littering, guarding against fire and using footpaths and cycle-ways responsibly. Ensure you follow the Countryside Code [www.countrysideaccess.gov.uk](http://www.countrysideaccess.gov.uk)
7. **Protect yourself and others** - Do not travel if you have COVID-19 symptoms or have been told to isolate. Observe physical distancing, wear a face covering when required. Regularly use hand sanitiser and wash your hand frequently.
8. **Green Tourism** - This is the go-to standard for sustainability, look out for the symbol and please support those businesses that are working to reduce their carbon footprint. The award is also open to tour operators, visitor attractions, activity providers, accommodation providers, restaurants, and other businesses. <http://www.green-tourism.com/>

**And most importantly have a great time when you are here,  
we'd like you to come back! 😊**

And finally, if you feel there is anything else we could be doing to reduce our environmental impact please let us know.

